























Difference between the Authentic Bronchicum S Elixir Product and the Complaint Samples Obtained

Test	Limit	Bronchicum S Elixir Retained Sample 7EG008 (Authentic)	Complaint Bronchicum S Elixir bottle obtained from the patient (Bought from Reaaya Pharmacy) BN: 7EG008 Case No. 1000888492	Complaint Bronchicum S Elixir bottle purchased from Ahmed Kamal Pharmacy BN: 7EG008 Case No. 1000889989
Appearance	Clear to slightly turbid dark brown viscous syrup	<p>Clear to slightly turbid dark brown viscous syrup</p>  	<p>Unclear, slightly turbid green liquid</p>  	<p>Clear to slightly turbid dark red liquid</p>  
Odour	Faint odour of Thyme	Conforms	Not Conforming (Faint odour of peppermint)	Not Conforming (Strong odour of Hibiscus)
pH-Value	4.3 – 5.7	5.1	3.9	4.2
Density	1.285 – 1.315	1.295	1.098	1.103

➤ For Glass Bottles.

<p>Bronchicum Retained Sample 7EG008</p>	<p>Complaint Bronchicum S Elixir bottle obtained from the patient (Bought from Reaaya Pharmacy) BN: 7EG008 Case No. 1000888492</p>	<p>Complaint Bronchicum S Elixir bottle purchased from Ahmed Kamal Pharmacy BN: 7EG008 Case No. 1000889989</p>
 <p style="text-align: center;">Retained Sample Reaaya Pharmacy Sample Ahmed Kamal Pharmacy sample</p>		
 <p>7EG008 was all packed using MGM supplier batch (162442) <u>without</u> a levelling mark</p>	 <p>The glass bottle is smaller in size with No levelling mark.</p>	 <p>Same supplier MGM but <u>with</u> a levelling mark.</p>
 <p>Only MGM & APG are approved suppliers for glass bottles for SANOFI Egypt N.B: MGM supplier bottles does not have any marks in the bottom, for APG supplier bottles, they have APG letters & 115 ml on the bottom</p> 	 <p>This bottle is from a <u>different supplier</u> (with mark "RG") which is not one of the approved suppliers for SANOFI EGYPT.</p>	 <p>No marks on the bottom</p>

➤ For Secondary Packaging Material

	<p>Bronchicum Retained Sample 7EG008</p>	<p>Complaint Bronchicum S Elixir bottle obtained from the patient (Bought from Reaaya Pharmacy) BN: 7EG008 Case No. 1000888492</p>	<p>Complaint Bronchicum S Elixir bottle purchased from Ahmed Kamal Pharmacy BN: 7EG008 Case No. 1000889989</p>
<p>Data Embossing</p>	<p>Slash is with more slope</p> 	<p>Embossing is sharper Different slash slope Which indicates different embossing stamp used</p> 	<p>Embossing is sharper Different slash slope (same to the other complaint)</p> 
<p>Different fonts used</p>	<p>English language</p>		
	<p>Arabic language</p>		
		<p>In front & side box faces " " is shifted towards number one</p> 	<p>In front & side box faces " " is centered between number one & two:</p> 